

## **Product Owner**

Do you want to join an award winning software company who are disrupting the Aviation industry?  
Do you thrive in a fast paced environment?  
Are you passionate about providing a legendary customer experience?

We're looking for a motivated, enthusiastic and energetic individual to join our Product Team to help us achieve our growth plans in the Aviation industry.

### **About us**

We're passionate about building and delivering our software products, but we're not all coding away! We need a talented Product Owner to join our Product Team to deliver an excellent end to end customer experience.

We have a very open culture here at Snowflake where we all pitch in and support each other. As part of the team you get to see the complete business and contribute within every part of it.

We value our people. Fun and well-being is just as important as hard work and every Snowflaker has the opportunity to contribute ideas of things to do in the office and as a team. We know that people work harder when they are appreciated, which is why you'll find we play as hard as we work. We'll always make sure you have the opportunity to grow personally as well as professionally.

### **What the role is all about**

As a key member of the Product team, you will be responsible for defining and guiding the delivery teams in creating the right product at the right time in the marketplace. You will be the champion for each product release and responsible for assessing user, commercial and technical requirements which you will maintain in prioritised product & project backlogs.

### **The tasks you'll be doing most of the time:**

Contribute to Product Management processes through User Story capture, prioritisation and ongoing backlog management.

Build strong working relationships with your stakeholders including customers, delivery teams and other internal roles such as Sales, Marketing & Finance.

Attend Stand-Ups, Sprint Reviews, Sprint planning and Sprint retrospectives with the delivery teams to provide direction, clarity and context for the user stories linking to wider product and company strategy.

Support Project Management and Finance through tracking of team velocities and projecting burn ups.

Be the Subject Matter Expert and Go To person for the product release to enable sales, support, delivery queries to be answered effectively or investigated appropriately.

Support Training, Sales and Marketing functions with product and domain knowledge where appropriate.

Keep up to date with the market and regulatory activity, anticipating and recommending future opportunities for Snowflake.

### **Your experience will include:**

At least 2 years experience working in Agile teams within a software engineering context, preferably actively involved in a Product Owner or similar capacity.

Experience of developing an effective User Story backlog, including writing good quality acceptance criteria and applying definitions of ready and done.

Practical experience of customer engagements.

Must be able to influence and persuade a range of stakeholders from senior managers to junior developers.

Basic experience in the theory of product management.

Ideally knowledge/understanding of related technologies, e.g. XML, JSON, web interfaces, publish/subscribe and their relative benefits, to be able to connect at a deeper level with both customers and delivery teams. Knowledge or experience of the Aviation or Geospatial industries is a benefit, but not essential. Holding a transferable Basic Security Clearance, or willing to attain Clearance upon joining Snowflake.

**We expect you to be:**

Entrepreneurial with a passion for innovation and technology.  
Driven and enthusiastic with imagination and vision of the big picture.  
Rigorous and systematic with a strong attention to detail.  
Analytical and creative in problem solving to identify alternative approaches.  
Willing to occasionally travel to support customer engagements abroad.  
The very best communicator both written and verbal.  
Part of the Snowflake team and its culture. We don't want you to just get your head down and work hard, we want you to engage with the whole business and contribute to the growth of the company, which should help you to be...  
Passionate about your role and working for Snowflake. After all we want you to enjoy your time with us as an important part of the Snowflake team!

**Rewarding you**

If you think you would enjoy the challenge of working in an environment where hard work is recognised and rewarded with a competitive salary package including annual bonus, contributory pension scheme, 25 days holiday (rising to 28 days after two years) and flexible working, don't hesitate to get your application in here

**Closing date : 31<sup>st</sup> January 2019**

**STRICTLY NO AGENCIES**

**Applicants must be eligible to work in the UK**